

Crafty Tales online session Terms and Conditions

Below are the terms and conditions for attending one of Story Craft Theatre's online storytelling sessions.

- To book a space online for one of our storytelling sessions we require the name and contact details of the adult responsible for the child/children attending. We also require (where possible) the first names/names of children who are attending on the booking form as well as made visible on the screens via Zoom.
- Payment for each event is to be made prior to the start date via our online booking form.
- If we are part of a larger event, we still require attendee contact information to be shared with us from the main organiser. Any contact information provided to Story Craft Theatre will not be made available to any third party without express permission from attendees.
- Each session has a unique ID number and password provided via email after confirmation of payment. This is not to be shared with any additional parties unless previously confirmed with Story Craft Theatre.
- We keep our sessions small to allow us to interact with each of our guests. We are also able to view all of our guests online at one time. If anyone joins who is not a paying customer or invited by Story Craft Theatre we reserve the right to remove them from the site.
- If we discover anyone has passed on Login information to an additional party without permission we will also remove them from any sessions they have booked for (without refund) and ban them from any future events.
- We reserve the right to remove anyone from one of our online sessions (child and/or adult), if we feel their behaviour is not appropriate. This includes continual disruption, bad language, inappropriate body language, bullying.
- We require a responsible adult present for each child/children attending our online sessions. This means at least one adult for every screen logged into the session.
- We do not record the sessions. We also require that no participants record the sessions.
- We ask that participants refrain from taking pictures of the session where other participants (other than the one they are with) may be identified in the pictures.
- If participants are unable to attend their booked session we will make every effort to swap them onto a different session. If this is not possible, we are unable to make any refund of payment.
- In the unlikely event that we (Story Craft Theatre) have to make a cancellation of any sessions for any reason, a full refund will be provided.